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Fall 2023

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1. Challenges leaders face
  - a. What are common challenges leaders face?
  - b. Why challenges must be addressed and the consequence of avoidance
  - c. Identify common challenges leaders face.
2. Difficult People
  - a. Types of difficult people
  - b. Strategies to deal with difficult people
  - c. Examine different types of difficult people and strategies to deal with them.
3. Accountability
  - a. Why workplace accountability is important
  - b. Setting and communicating standards
  - c. How to increase employee accountability
  - d. What to do when expectations are violated
  - e. Explore the importance of workplace accountability and setting standards.
4. Tough Conversations
  - a. What's a tough conversation

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